

# CaseStack's REAL-TIME VISIBILITY & TECHNOLOGY

Fast, inexpensive shipping means nothing without data security and transparency. That's why CaseStack ensures our customers achieve not just higher service levels, but complete data protection and clarity with our time-tested technology platform.

**You stay safe.** Your shipping information resides safely within a multi-tiered security system, complete with a staged backup platform. Other logistics companies rely on archaic two- and three-hour batteries to keep your data protected and operations running, a system that is both insecure and problematic for shipping product in the event of a crash. CaseStack eliminates the lost shipments and overlooked orders so commonly attributed to such a design with both primary and secondary backup servers ready to continue running your logistics operations smoothly and without interruption.

**You stay ahead.** We monitor industry changes and adapt our technology to stay ahead and prevent problems before they arise. Whereas some logistics companies make changes to their system in real-time without testing, CaseStack employs a three-server hierarchical test environment. Experts design new solutions on the R&D server, migrate to another for testing and only move new designs into our customers' live environment when they are production ready.

**You stay informed.** After security comes clarity. Developed in conjunction with customer input, CaseStack's system lets you view and edit your entire shipment history. With a simple web login, our customers:

- Place orders
- Track shipments
- Monitor SKU levels
- Receive alerts for expiring SKUs
- Dictate inventory levels
- Forecast future needs

You stay supported. When you join CaseStack, each customer is assigned a triad of full-time staff who ensure your data is integrated cleanly and you are fully trained on our system. Your dedicated Client Development Manager, Warehouse Account Manager and IT representative provide complete administrative, technical and shipping support.

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